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Service Conditions Bancontact

1. GENERAL

1.1. Worldline will activate the Bancontact service in accordance with the conditions set forth on the Order Form/Cover Document.

1.2. The Merchant shall accept all Bancontact cards that are offered in his various points of sale.

2. EXECUTION OF TRANSACTIONS

2.1. The maximum payment term shall be "D+2", where "D" is defined as the day on which the transaction is received by Worldline, and "2" is the day on which the instruction for payment is given to either the STET or the Funds Collector involved.

2.2. In the context of Bancontact, a transaction is deemed to be fully performed by Worldline as from the moment the Merchant's bank has received the amounts covered by the payment.

2.3. Worldline shall have the right to refuse performing a transfer in the following cases:

- incorrect use of the Payment Terminal by the Merchant and/or the cardholder;
- incorrect data processing caused by a defect in an element that is either not delivered by Worldline, or is not under Worldline's control;
- Payment Terminal malfunctioning caused by interventions outside Worldline's responsibility.

2.4. The transaction execution may be interrupted in case one of the financial institutions involved fails to meet its obligations, or in case of instructions made by the organization responsible for a part of the payment flow.

3. DEFINITIONS

- Payment Terminal: the terminal and accompanying accessories made available to the Merchant, either by Worldline or by another supplier.
- Funds Collector: organization which is granted a " Funds Collector" license by the Bancontact Card Scheme.